

## In Memoriam

(Continued from page 5)

Marjorie E. Lantz, on May 14, from K mart 3122, Newport News, VA. She lived in Newport News.

Faye Lewis, on May 16, from K mart 4052, Fort Smith, AR. She lived in Arkoma, OK.

William L. Lovell, on June 26, from K mart 4062, Danville, VA. He lived in Providence, NC.

William R. Mansell, on May 22, from K mart 4483, Annandale, VA. He lived in Annandale.

Marilyn Mathiesen, on May 21, from K mart 4144, Fullerton, CA. She lived in Fullerton.

Louise Merkell, in May, from Krege 562, Bloomfield, NJ. She lived in Bloomfield.

Autie Mowery, on May 22, from 1063, (closed). She lived in Bedford, IN.

Lewis C. Meuffels, on May 17, from LAW D.C., Lawrence, KA. He lived in Lawrence.

Beppe Morgan, on May 2, from K mart 7178, Madison, WI. She lived in New Glarus.

Dorothy Norris, on June 7, from K mart 4481, Plymouth, MI. She lived in Northville.

Dorothy H. O'Donnell, on May 14, from K mart 4356, Largo, FL. She lived in St. Petersburg.

Betty Painter, on May 29, from K mart 4000, Garden City, MI. She lived in Garden City.

Irene R. Paul, on June 23, from K mart 4119, Rochester, PA. She lived in Port Richey, FL.

Jo Phillips, on May 12, from K mart 4013, Baytown, TX. She lived in Baytown. Byron R. Pruden, on June 6, from K mart 3337, Cudahy, CA. He lived in LaMirada.

William Rodriguez, on May 20, from K mart 4277, Stockton, CA. He lived in Stockton.

Louise Russell, on June 7, from K mart 4016, Greenville, SC. She lived in Greenville.

John Savage, Jr., on June 5, from K mart 4365, San Bernardino, CA. He lived in Highland Park.

Rose Speckow, on June 13, from Krege 456, (closed), Detroit, MI. She lived in Detroit.

Cond W. Swanson, on May 11, from FTW D.C., Fort Wayne, IN. He lived in Fort Wayne.

James Sweeney, on June 2, from K mart 3201, Staten Island, NY. He lived in Staten Island.

Avis Thwaites, on July 14, from K mart 4279, Lauderdale, FL. She lived in Sunrise.

Steven J. Trestman, on May 30, from K mart 4052, Fort Smith, AR. He lived in Van Buren.

Charles J. Tuesdale, on June 17, from K mart 4015, Daytona Beach, FL. He lived in Daytona Beach.

Henry J. Waitschot, on June 3, from K mart 7010, Stevens Point, WI. He lived in Stevens Point.

Ina R. Westfall, on May 26, from Krege 273 (closed). She lived in Grotto, NY.

John White, on May 13, from K mart 3312, Warren, OH. He lived in Warren.

George E. Williams, Jr., on June 16, from SRO, Atlanta, GA. He lived in Riverdale.

James H. Wright, on May 8, from K mart 4454, Hanover Park, IL. He lived in Streamwood.

Ella W. Anderson, on June 8, from Krege 416, (closed), Chicago, IL. She lived in Evergreen Park.

Elaine R. Allison, on June 26, from K mart 4242, Macon, GA. She lived in Eatonton.

Shirley M. Armitage, on July 9, from K mart 3296, Salem, OR. She lived in Dallas.

Mary Barton, on July 26, from K mart 3316, Mobile, AL. She lived in Mobile.

Maria Ann Bauer, on July 5, from Krege 555, Jennings, MO. She lived in N. Fort Myers, FL.

Lee David Benfield, on July 5, from K mart 4335, Kannapolis, NC. He lived in Concord.

Charles Bertrand, on June 27, from SRO, Atlanta, GA. He lived in Spring, TX.

John R. Bourne, on July 23, from K mart 1279, Dayton, OH. He lived in Fairborn.

Durrell Branson, on May 31, from K mart 7000, Ft. Smith, AR. He lived in Spiro, OK.

Frances Branson, on July 12, from K mart 3077, Burlington, NJ. She lived in Mount Holly.

## In the Mail

Store 3258 — Woburn, MA — Store Manager L.K. Cohen.

I am sending you this letter because in this harried world that we live in, people do not find time to thank people for the good that they do, but only seem to find time for criticism and complaints.

It is not everyday that a customer is fortunate enough to deal with a store manager who is as helpful and as cooperative as store manager Larry Cohen, manager of K mart in Woburn, Massachusetts.

I had difficulty while trying to locate 2 specific wigs (Jenny 16) that I wanted to purchase. I checked all of the local K mart stores and found that they did in fact have the wigs in stock in the Milford store. Inasmuch as it was a great distance from my home, I asked Mr. Cohen if he could possibly arrange to have the wigs sent to the Woburn store. He was kind enough to take the time and effort to see that the wigs were delivered to the Woburn store which is handy for me.

It is good to know that we in our local K mart store in Woburn have a manager as conscientious and as interested in pleasing customers as is Mr. Larry Cohen. His assistance was greatly appreciated.

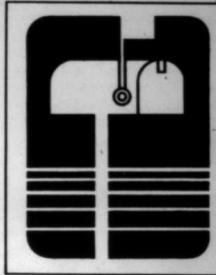
In my opinion K mart is fortunate to have such a manager, and he is most definitely an asset to your organization.

Finally, I would like to say that it is a pleasure to shop at the Woburn K mart.

Store 969 — Elizabeth City, NC — Mr. Walker and James, Automotive.

I was at your store in Elizabeth City, North Carolina, having my car serviced this past week. The manager of the auto department was Mr. Walker and he had a gentleman working with him by the name of James.

I want to compliment Mr. Walker for his politeness shown to me during this service, the cleanliness of the shop, and especially to James. I had a lube job and oil change and tires rotated. James was exceptionally clean in the work he had done. He constantly wiped his hands to make sure no grease got on the car, as I do have a new Mercury, and took special care of it. Again, I say I was especially pleased with the way the service was handled.



Store 9305 — Cabot, AR — Store Manager John McGrath.

I would like for you to print this letter of special thanks in the K liner, since it goes out to the employees and their families at K mart 9305 in Cabot, AR, and a special thanks to our store manager John McGrath.

We had our second store picnic on July 18, 1982, at Burns Park. During the egg toss I took off my wedding rings and put them in my pocket. Well my wedding band didn't make it. When I went to put my rings back on (after cleaning the egg off of my hands) my wedding band was gone. I started to hunt for it, but it (band) was gone. It wasn't expensive but I have had it for 14 years, so to me it was priceless. The others saw me and came to help. Mr. McGrath went to his car and pulled out his metal detector and within about 15 minutes found my band. We never would have found it as it was under some tall grass.

I would like to thank them all for looking and a special thanks to Mr. John McGrath for finding my ring. Some managers would not be bothered, so please print this as it is my way of letting everyone know how grateful I am.

Store 9109 — Lake City, FL — Employees Paul Alvarado and Felicia Washington.

During a recent shopping excursion to K mart, a situation developed which required assistance from several employees. The situation was handled to our satisfaction.

The purpose of this letter, therefore, is to commend Paul Alvarado and Felicia Washington who were very efficient and courteous. It is refreshing to deal with young people of this caliber.

Store 7398 — Englewood, CO — Manager Ladies' Apparel, Mr. Magee Nouri, and Staff.

On several occasions I have visited your store and I must commend your employees for their cheerfulness and willingness to serve the customers.

I especially would like to commend your manager of Women's apparel, Mr. Magee Nouri, for his remarkable expertise in the way he displays women's apparel.

Mr. Nouri's department, as well as all the other departments in your store, is always neat and clean and this has to be a reflection of a good store manager.

In our helter-skelter society of today, it is refreshing to see that a few people have the time to do a good job.

Thank you for making K mart such a nice store for the public.

Store 9612 — Stillwater, MN — Manager T. W. Boyce and Staff.

This past summer I had difficulty with a camera purchased at K mart. The problem was somewhat complicated and I was unsure of how it should be resolved.

Mr. Thomas W. Boyce, manager of the K mart store in Stillwater, Minnesota, resolved the issue with patience, understanding and consideration. All of this was done with courtesy and dispatch.

My appreciation also extends to the employees working at the camera counter and to the K mart Corporation. Complaints seem to be in abundance in the world today, so when something good happens we need to make a little noise too.

Store 4468 — Johnston, RI — Employee Ms. Diane Gertin.

I am happy to inform you that your staff at K mart — Atwood Avenue store are very helpful and considerate of their customers. I must especially commend Ms. Diane Gertin since she maintains both a pleasant attitude and concern which is augmented by her highly professional mannerism. You can indeed be proud of Ms. Gertin and the rest of your staff because they function effectively as a helpful team of workers.

As a result — satisfied customers return to the K mart store.